



Smt. N.P.S.GOV.T.DEGREE COLLEGE FOR WOMEN, CHITTOOR

DEPARTMENT OF COMMERCE

CONSUMER CLUB

REPORT



DEPARTMENT OF COMMERCE

NATIONAL CONSUMER DAY, Dec-24

ABSTRACT

Sl.No.	Year	Topic for Elocution and Essay Writing
1	2017	Consumer Protection in Digital Era
2	2018	Consumer Protection Act
3	2019	Alternate Consumer Grievance/Dispute Redressal
4	2020	The Sustainable Consumer
5	2021	Tracking Plastic Pollution
6	2022	Effective Disposal of Cases in Consumer Commission

2017 REPORT

December 24th is celebrated as National Consumer Day after CPA 1986 received the assent of the President of India on December 24th 1986. The act is considered to be a historic milestone in the consumer movement in the country. This year the celebration was held on December 24, 2017. Our students also participated in the essay competition on the topic “Consumer Protection in Digital Era” held on the eve of this day.

Theme: “Consumer Protection Act”

Objective:

It enriched the knowledge of students about the various effective measures under Consumer Protection Act that aims to provide effective safeguards to consumers against various forms of exploitation, such as bad goods or bad services and unfair trade practices.

Formation of Consumer Club at college level:

To facilitate and organize various programs smoothly and effectively to educate students about Awareness of Consumer, a committee will be constituted every year at institutional level. Committee constituted given below.

Consumer Club 2017-2018

S.No	Position	Name
01	Chairperson	Sri R.Anandh Lecturer in Zoology
02	Coordinator	P.Jayanthudu Lecturer in Commerce
03	Member	Dr.N.Suseelabharathi Lecturer in Commerce
04	Member	N.Kasthuramma Lecturer in Commerce



2018 REPORT

Every Year 24th December is observed as National Consumer Day with a specific theme in India. On this day the Consumer Protection Act, 1986 had received the assent of the president. The enactment of this Act is considered as a historic milestone in the consumer movement in the country.

Theme: “Consumer Protection in Digital Era”

Objective:

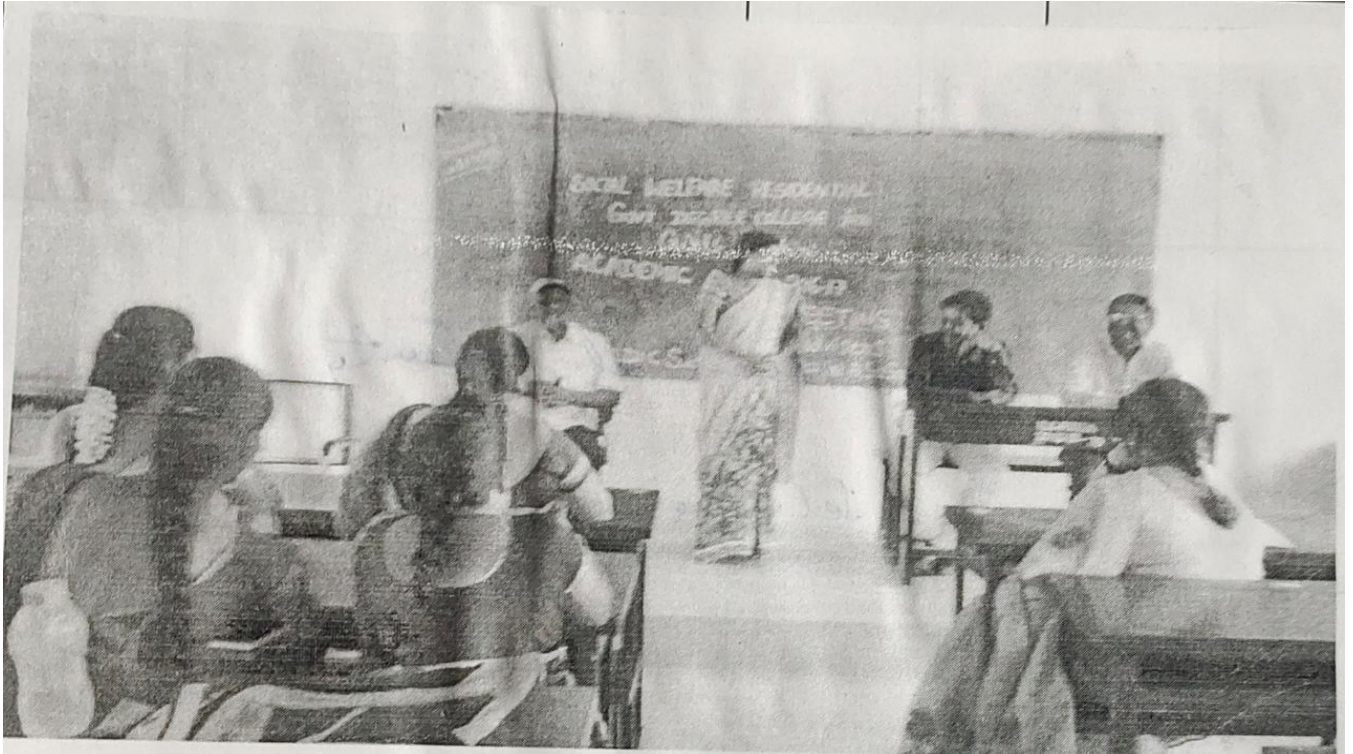
- Right to protection against unfair practices.
- Right to protection against hazardous goods.
- Right to information about quality, quantity, ingredients, standards.

Formation of Consumer Club at college level:

To facilitate and organize various programs smoothly and effectively to educate students about Awareness of Consumer, a committee will be constituted every year at institutional level. Committee constituted given below.

Consumer Club 2018-2019

S.No	Position	Name
01	Chairperson	Sri.R.Anand Lecturer in Zoology
02	Coordinator	P.Jayanthudu Lecturer in Commerce
03	Member	Dr.N.Suseelabharathi Lecturer in Commerce
04	Member	N.Kasthuramma Lecturer in Commerce



2019

Report

The National Consumer Day is observed every year in India on 24th December. On this day the Consumer Protection Act, 1986 had received the assent of the President. Observance of this day provides an opportunity for individuals to highlight the importance of the consumer movement and promote the basic rights and responsibilities of all consumers. The Department of Commerce is celebrating this day this year with the theme *Alternate Consumer Disputes Redressal*.

Objectives:

- To bring awareness and realization among students about their duties and responsibilities as Citizens of India and to educate students about rights of the consumers as provided in consumer protection Act, 1986.
- To spread awareness about the rights and responsibilities of Citizens and Consumers as provided in the Constitution of India, the Consumer Protection Act and other Indian laws.
- To mobilize and instill right-consciousness, confidence to question violations of consumer rights and fight for justice.
- To impart knowledge about real life situations and to enable to development of skills to handle consumer issues.
- To instill concern for environment around us as citizens and consumers and sustainable consumption habits.

Formation of Consumer Club at college level:

To facilitate and organize various programs smoothly and effectively to educate students about Awareness of Consumer, a committee will be constituted every year at institutional level. Committee constituted given below.

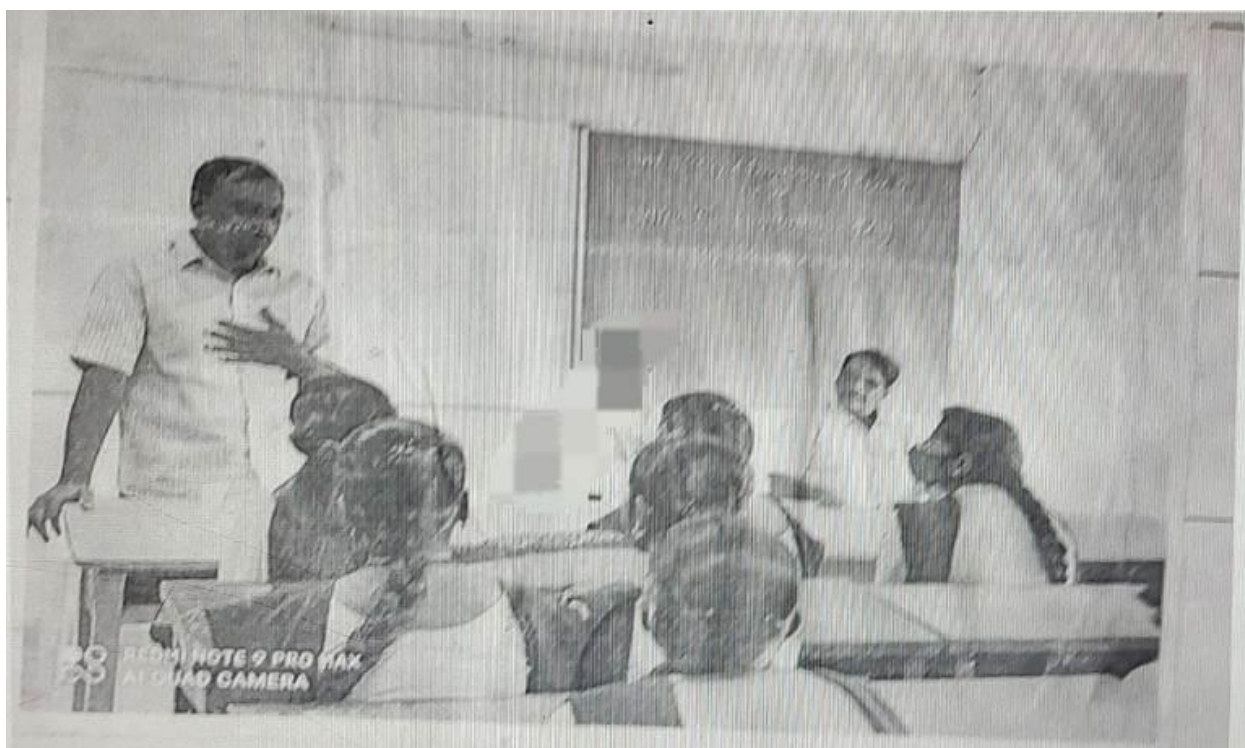
Consumer Club 2019-2020

S.No	Position	Name
01	Chairperson	Mr.A.M.Narendra Kumar Lecturer in Commerce
02	Coordinator	P.Jayanthudu Lecturer in Commerce
03	Member	Dr.N.Suseelabharathi Lecturer in Commerce
04	Member	N.Kasthuramma Lecturer in Commerce

Initiatives:

- The Consumer Club has conducted following programs to create awareness about Consumer Day.

S. No	Date	Activity	Resource Person	Brief Report
1.	24.12.2019	“National Consumer Day Celebrations”	Consumer club Chairperson	It is highly useful to the students to know about consumer rights and how the consumer commission do the justice to the consumer problem





2020 REPORT

Every year, the National Consumer Rights Day is celebrated on December 24 in India. The World Consumer Rights Day is celebrated on March 15. The National Consumer Day is celebrated throughout India to protect the interests of the consumers. This year, the National Consumer Rights Day is celebrated under the following theme

Theme: The Sustainable Consumer

Consumer Protection Act:

- The act recognises six rights of the consumers. They are Right of Choice, Right of Redressal, Right of Hearing, Right of Education, Right to Protection and Right of Information.
- The right to Protection is the right to be protected against marketing of goods and services that are hazardous to life and property.
- The Right to Information is being informed about quality, quantity, potency, purity, price of goods and standard.
- Right of Hearing is that the consumer should be heard and assured that consumer interests shall receive due consideration at appropriate terms.
- The Right of Redressal is seeking redressal against unfair trade practices and exploitation. According to the act, speedy and simple redressal to consumers is to be set up at district, state and central level.
- Right to Information is the right to learn about competitive prices of goods and services.

Objectives:

Sustainable Consumption and Production (known as SCP) is about doing more and better with less. It is also about decoupling economic growth from environmental degradation, increasing resource efficiency and promoting sustainable lifestyles.

Formation of Consumer Club at college level:

To organize educate students about Awareness of Consumer, a committee will be constituted every year at institutional level. Committee constituted given below.

Consumer Club 2020-21

S.No	Position	Name
01	Chairperson	Dr K.Manohar Principal
02	Coordinator	Mr.A.M.Narendra Kumar Lecturer in Commerce
03	Member	Dr.N.Suseelabharathi Lecturer in Commerce
04	Member	N.Kasthuramma Lecturer in Commerce

Initiatives:

- The Consumer Club has conducted following programs to create awareness about Consumer Day.

S. No	Date	Activity	Resource Person	Brief Report
1.	24.12.2020	“National Consumer Day Celebrations”	Consumer club Chairperson	It is useful to make people aware of their rights as consumers to avoid getting exploited.



2021 Report

The National Consumer Day is observed on December 24, every year in India. On this day, the President has given his assent to the Consumer Protection Act, 1986.

Theme: “Tackling Plastic Pollution”.

Objective:

- Reduce pollution during plastic production.
- Improve post-use materials management.
- Prevent trash and micro/non plastics from entering waterways and remove escaped trash from the environment.

Formation of Consumer Club at college level:

To organize educate students about Awareness of Consumer, a committee will be constituted every year at institutional level. Committee constituted given below.

Consumer Club 2021-22

S.No	Position	Name
01	Chairperson	Dr K.Manohar Principal
02	Coordinator	Mr.A.M.Narendra Kumar Lecturer in Commerce
03	Member	Dr.T.Vinila Lecturer in Commerce
04	Member	Dr.J.Rama Devi Lecturer in Commerce
05	Member	Dr.N.Suseelabharathi Lecturer in Commerce

Initiatives:

- The Consumer Club has conducted following programs to create awareness about Consumer Day.

S. No	Date	Activity	Resource Person	Brief Report
1.	24.12.2021	“National Consumer Day Celebrations”	Consumer club Chairperson	Prevent trash and micro/non plastics from entering waterways and remove escaped trash from the environment.



2022

CONSUMER CLUB

Report

A Person who buys any goods or services for a consideration which has been paid or promised or partly paid and partly promised or under any system of deferred payment is a Consumer. A person who obtains goods for resale or for any commercial purposes will not be a Consumer. However, if such goods are brought by a person exclusively for the purpose of earning his livelihood by means of self-employment then such a person will be considered as a Consumer.

Theme : “ *Effective Disposal of Cases in Consumer Commission*”

Objectives:

- To bring awareness and realization among students about their duties and responsibilities as Citizens of India and to educate students about rights of the consumers as provided in consumer protection Act, 1986.
- To spread awareness about the rights and responsibilities of Citizens and Consumers as provided in the Constitution of India, the Consumer Protection Act and other Indian laws.
- To mobilize and instill right-consciousness, confidence to question violations of consumer rights and fight for justice.
- To impart knowledge about real life situations and to enable to development of skills to handle consumer issues.
- To instill concern for environment around us as citizens and consumers and sustainable consumption habits.

Formation of Consumer Club at college level:

To facilitate and organize various programs smoothly and effectively to educate students about Awareness of Consumer, a committee will be constituted every year at institutional level. Committee constituted given below.

Consumer Club 2022-23

S.No	Position	Name
01	Chairperson	Dr K.Manohar Principal
02	Coordinator	Mr.A.M.Narendra Kumar Lecturer in Commerce
03	Member	Dr.T.Vinila Lecturer in Commerce
04	Member	Dr.J.Rama Devi Lecturer in Commerce
05	Member	Dr.N.Suseelabharathi Lecturer in Commerce

Initiatives:

- The Consumer Club has conducted following programs to create awareness about Consumer Day.

S. No	Date	Activity	Resource Person	Brief Report
1	19.09.2022	Awareness on Consumer Rights	Consumer club Coordinator	Consumer Club and The Department of Commerce in the Greampet area in chittoor created awareness on Consumer Rights and the proper method of using the rights.
2.	24.12.2022	“National Consumer Day Celebrations”	Consumer club Chairperson	It is highly useful to the students to know about consumer rights and how the consumer commission do the justice to the consumer problem

Date: 22-12-2022

From
Department of Commerce
Smt. N.P.S. Govt. Degree College(),
Chittoor.

To
The Principal
Smt. N.P.S. Govt. Degree College(W),
Chittoor.

Sir,

Sub: Consumer affairs-Smt. N.P.S. Govt. Degree College(w), Chittoor-Celebration of
National Consumer Day 2022 on 24-12-2022-conduct of Elocution and
Essay writing Competition in our college-Requested for permission-Reg.

I submit inform that the commissioner of civil supply, AP, Vijayawada has instructed
to conduct "National Consumer Day Celebrations" on 24-12-2022 at college level to
conduct Elocution and Essay writing competition with the following theme to the students of
college

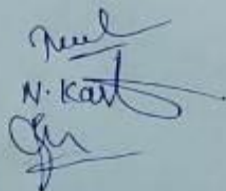
Topic: "Effective Disposal of cases in Consumer Commissions"

Hence we request that permission may be accorded to conduct National Consumer
Day Celebrations on 24-12-2022 in our College.

Thanking you,

Yours faithfully


22/12/22
Principal
Smt. N.P.S. Govt. College for Women
CHITTOOR-517002 (A.P.)


N. Karthi
Gir

Smt. NPS Govt. College for Women, Chittoor

DEPARTMENT OF COMMERCE

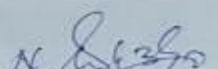
Celebration of

National Consumer Day 2022

Essay writing Competition Attendance

Topic: "Effective Disposal of cases in Consumer Commissions"

S No	Name of the Participants	Signature of the Participants
1.	P. Vaishnavi	P. Vaishnavi
2.	P. Meghana	P. Meghana
3.	N. Harika	N. Harika
4.	S. Salma	S. Salma
5.	G.R. Bhavishya Sree	G.R. Bhavishya Sree
6.	J. Namitha	J. Namitha
7.	M. Sailaja	M. Sailaja
8.	K. Manabo	K. Manabo
9.	T. Thanmai	T. Thanmai
10.	B. Malleswari	B. Malleswari
11.	G. Padmaja	G. Padmaja
12.	m. Hemavathi	m. Hemavathi
13.	A. SANTHOSHI	A. santhoshi
14.	N. BHUVANESWAR	N. Bhuvaneshwari
15.	A. sailaja	A. sailaja
16.	S. NOMIKA	S. NOMIKA
17.	S.H. Tejavathy	S.H. Tejavathy
18.	R. Ishwariya	R. Ishwariya
19.	P. vidhya	P. vidhya
20.	R. sizeesha	R. sizeesha


Signature of the Lecturer



